



Frequently Asked Questions

Question	Answer
I do not know my login/password.	If you are a current middle school student please call your middle school Attendance Office. If you are currently attending Herriman HS please call 801-567-8550 for your password.
I did not get a teacher I want for one of my classes, what can I do?	You may drop the class and schedule another class with that teacher if there are seats available in the class. If there are no seats available in the desired class you will want to keep the scheduled class to meet graduation requirements. Counselors CANNOT overfill classes.
Why were my English, Math, Science, and Social Studies classes already scheduled?	CORE classes were scheduled based on your selections made during your PCCR meeting with your counselor. These classes have been scheduled to ensure that you are able to meet graduation requirements.
I qualified to take a Concurrent Class but there are no seats available, what do I do?	Please note that concurrent enrollment classes are first come first serve. We do not always have enough seats for all of the students that may want to enroll in the class. We do all that we can to accommodate as many students as possible.
Driver's Ed is only one quarter. What are the options for the other quarter? How do I add those to my schedule?	An ACT PREP class is the other half of Drivers Ed and will automatically be scheduled into the same period, but in the opposite quarter of your Driver Ed. (i.e., if you schedule Driver Ed 2 nd period, 2 nd quarter, then ACT PREP will automatically be added to 2 nd period 1 st quarter.)
My browser doesn't work.	Sometimes Google Chrome will not work with Skyward. Try another browser, i.e. Firefox, Explorer...
I don't see one of my desired classes.	The courses you previously selected may have been dropped due to lack of interest from the student body.
I want to schedule one of the audition/application/tryout classes.	When you audition and or apply for one of these courses, the teacher/advisor will submit your name to the Registrar once you have made the team. The course will be added to your class schedule and you can build the rest your schedule. See next question if audition/tryout is after your Arena scheduling dates.
What if Audition/tryout names will not be posted until after Arena scheduling?	Go ahead and build your schedule on the Arena scheduling dates. You have 2 options: <ol style="list-style-type: none"> 1. Do not schedule a class into the period where the desired class will be. The Registrar will schedule the class once the audition class is announced. 2. Build your schedule as if you are not in the audition/tryout class. Schedule a class you are willing to drop during the class period the audition class will be held. Once the audition list is posted the Registrar will add it to your schedule.
How do I sign up for early morning seminary (Release Time)?	Contact the seminary to enroll in their early morning class. Early morning seminary is not during the school day (periods 1-8), therefore, if you are in early morning seminary, do not add seminary to your schedule.
I can't find a class in "Course Description".	The course description that you type must match what is on the Master Schedule that is posted on the website. (i.e. you will not find "English" or "Language Arts" because its name on the Master Schedule is actually "Lang Arts")
I can't find a class by "Subject".	Try one of the other subjects. "Subject" is identified by graduation requirement codes. Some subjects can be credited to more than one graduation requirement (i.e., ballroom dance can be credited to either Healthy Lifestyles or Fine Arts).
I can't find a class with my favorite teacher.	The teacher you are searching for may not teach the course that you are looking for, or there are no seats available in the class.
The "Add" button does not work.	Class is full. Choose a different teacher or period. If there are no other options, schedule an alternate course.
I plan to graduate early during my senior year. Can I schedule classes only in Semester 1, and leave Semester 2 unscheduled?	NO, you must sign up for a full-year worth of classes. If you meet the graduation requirements early and have the proper paperwork in place with your counselor, then your counselor will adjust your schedule at the time you graduate. Please visit with your counselor as soon as possible.
I don't plan to go to Herriman High next year.	Contact the Registrar's Office at 801-567-8530.
I need to schedule a full year course into different periods for each semester.	See your counselor.
"Add/Remove" option is not available.	Your Arena Schedule window is not available. If you are attempting to build your schedule a minute or so before the window opens, try to refresh your screen, click on "Arena Scheduling".
I cannot find a course under "Description" search.	Click on "Next" at the bottom of the page to see more courses that are available.
How do I see what my schedule looks like?	Click on "Selected Classes". Click on "Available" to return to available courses.
Two (or more) of my classes are only offered the same period.	You will have to make a choice. Every effort was made to build the master schedule with as few conflicts as possible. Unfortunately, there will still be conflicts between certain combinations of courses.
How do I save my schedule?	As you add classes they are saved to your schedule.
My senior English class is not showing as an English credit	The following courses if taken during senior year may count towards senior language arts credit: Lang arts 12CP, English Lit/Comp AP, Mythology, Creative Wrtg. 1, Creative Wrtg 2, Fantasy/Science Fiction, COMM 1010, ENGL 1010
What if on my scheduling day, I cannot get into one of the courses and my schedule is not complete?	You will have a few days in which you can build your schedule, what classes you schedule the first day will save so that you can check back each day that Arena Scheduling is open in order to schedule the desired class. Counselors CANNOT overfill classes.
I only need .25 Fine Art credit. What do I do?	Schedule a semester art class (0.5 credits). 0.25 will go towards art credit, the other 0.25 will go towards elective credit. We do not offer .25 credit courses.
If a student finishes his/her credits early (or if there are few credits required) in their Senior year, what options are available for that student if they do not want to take classes with extra work and time that isn't required?	The law requires students to be enrolled full-time unless there is a medical or educational reason approved by the district to be part-time. Work Experience is an option for students who have a job. Please see your counselor to find out details on the program. If graduation requirements will be met early, students can apply to graduate early. The paperwork needs to be on file in the counseling center one quarter prior to the student graduating.
Can I create a schedule during the Arena window and change it later that day when the window is still open or is it final once it's submitted?	You may make changes any time your Arena window is open. See the Timeline of Events for dates and times.